

WARRANTY COVERAGE

GREE distributor HVAC SHACK LTD. (hereinafter "Company") warrants this product against failure due to defects in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If the date cannot be verified, the warranty period begins one hundred twenty (120) days from the date of manufacture. If a part fails due to a defect during the applicable warranty period, Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. This limited warranty is subject to all provisions, conditions, limitations, and exclusions listed below.

STANDARD WARRANTY

- A warranty period of **Five (5) Years on all Parts and Five (5) Years on the Compressor** when installed in a residential and any non owner occupied application. Warranty applies to complete systems sold and registration of installation is recommended.
- The standard **Five (5) Years on all Parts and Five (5) Years on the Compressor** applies to FLEXX unit installation of Indoor and Outdoor unit only; all corresponding new Indoor and Outdoor Unit model and serial numbers must be entered in order to complete the registration. When registering a new Indoor or Outdoor Unit **ONLY** to existing equipment, all model and serial numbers of existing equipment must be entered in or to complete the registration.

COMMERCIAL WARRANTY

- A warranty period of **5 Year on all Parts and Five (5) Years on the Compressor** when installed in commercial applications.

CONTROLS WARRANTY

- A warranty period of **90 days on GREE branded controls** from the purchase date.

This Limited Warranty Statement applies only to systems that are properly installed by a state-certified or licensed HVAC contractor, under applicable local and state law in accordance with all applicable building codes and permits; GREE installation and operation instructions, and good trade practices. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITED WARRANTY STATEMENT

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS LIMITED WARRANTY DOES NOT COVER

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling either defective parts, replacement parts, or new units.
2. Product cleaning is required prior to warranty service and repair.
3. Normal maintenance as outlined in the installation and servicing instructions or the Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure due to faulty installation or repairs, damage, misapplication, abuse, improper servicing, lack of or insufficient maintenance, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, improper wiring, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust or residue, etc.), or other conditions beyond the control of the Company.
7. Damages due to chemicals (volatile organic compounds, sulfur, acids, etc.) or particulates.
8. Failure or damage of coils, piping, or other parts due to corrosion, when installed in corrosive environments or within one (1) mile of seacoast.
9. Parts not supplied or designated by Company, or damages resulting from their use.
10. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. Shipping damage or damage as a result of transporting the unit.
13. Accessories such as condensate pumps, line sets, and so forth are not covered.
14. Any special, indirect, or consequential property or commercial damage of any nature whatsoever. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
15. Consumable components, such as air filters, are not covered under the parts warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required, and the STANDARD warranty period shown above will apply.